

THEMES

- Policies & protocols are not effective
- Not meeting residents' needs
- Lack of follow through
- Phone & internet access



There are few community charging stations.

The library allows public charging, but only during certain hours.

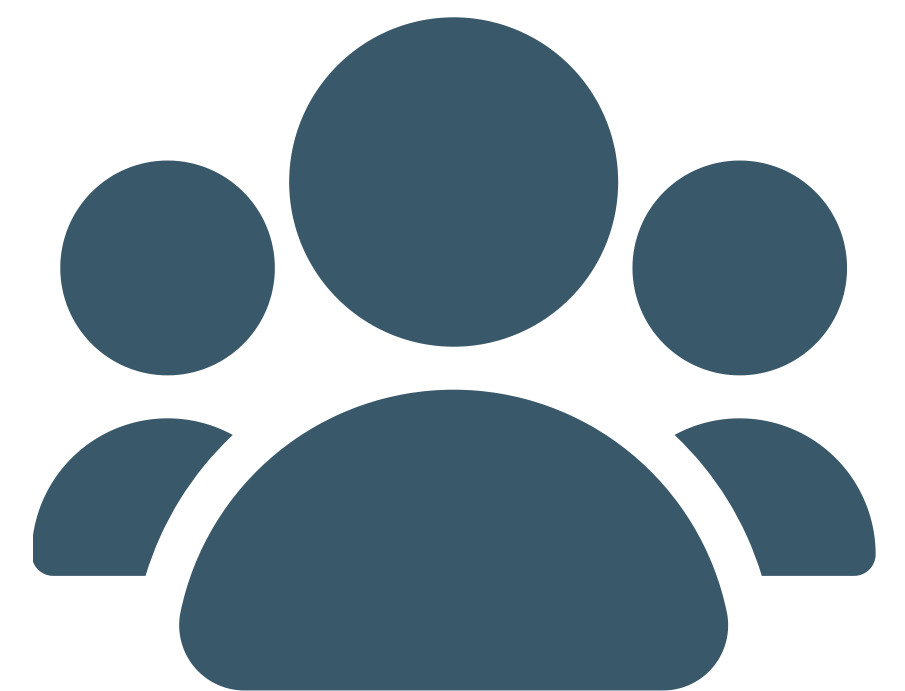


Agencies want to communicate via cellphone, but rarely provide resources to support cellphone use.

We asked homeless people about the things that make it difficult for them to get help. They said often accessing resources requires online access but internet and charging stations are not always accessible which creates barriers. People offered ideas about what would help them.

POPULATIONS

- Homeless
- Reentering Citizens
- Low Income Residents



WHAT WOULD HELP

24/7 stations

Charging stations in public areas where people gather.

Access to generator supported charging stations for when the power goes out.



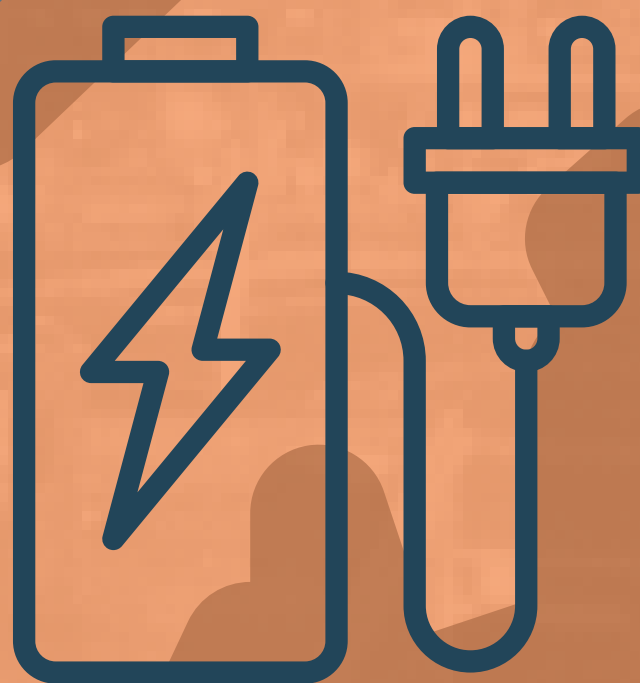
Stats & Stories

Access to Charging Stations

Charge Up Jackson

It costs less than 2\$ a year to charge a cell phone every day.

Over 97% of Americans have a cellphone. Over 85% have smartphone.



Residents in Action (RiA) visited Detroit for hot spot learning. There were non-profits who built charging stations in designated high-risk neighborhoods. DTE Energy collaborated with these projects and even donated solar panels to cover the energy costs.

Michigan is #4 on the list of states with the most power outages over the past 20 years.

